



EUROPEAN
COURT
OF AUDITORS

Data Protection – Specific Privacy Statement

Interactio streaming platform for remote simultaneous interpretation

This privacy statement concerns the European Court of Auditors' (ECA's) processing of personal data when using Interactio streaming and interpretation services. The manner in which the ECA processes and protects your personal data is described below.

The technical service provider Interactio collects and processes personal data from the organiser of the videoconference (VC) or virtual meeting (VM), as well as the data you share when using Interactio streaming and interpretation services, for its own purposes.

Who is responsible for handling your data?

Data processing operations are under the responsibility of the Director for Information, Workplace and Innovation of the European Court of Auditors.

Interactio is responsible for the processing of the organiser's personal data for its own purposes.

Why do we collect your data?

The European Court of Auditors will use the data for meeting invitations.

Interactio will process your personal data to improve their services and for other purposes set out in <https://interactio.io/agreement-for-interactio-platform-usage-and-interpretation-services-in-events>.

Should any further processing be intended for a purpose other than that for which the personal data have been collected, you will be provided with information on that other purpose and with any further relevant information required to ensure fair and transparent processing.

What are the rules governing the use of your data?

[Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data is the legal framework for the processing of personal data within the Court.

The legal basis for the processing of your personal data is compliance with a contract to which the ECA has subscribed.

[Regulation \(EU\) 2016/679](#) of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data is the legal framework for the processing of personal data by Interactio. *The legal basis for the processing of your personal data by Interactio is their legitimate interest or compliance with their legal obligation to provide your information to law enforcement services.*

What personal data do we collect?

The following categories of data will be collected: name/surname, email address, phone number, communication metadata, operating system and generic browser information being used, and login information where a specific login has been created for the participant.

How long do we keep your data?

Network data will be retained for six hours after data collection. Names and email addresses will be deleted one month after the contract expires (contracts are negotiated on sessions in batches for two to three months).

Who has access to your data and to whom will your data be disclosed?

The Directorate of Information, Workplace and Innovation has access to your data according to the “need to know” principle.

The Interactio engineering team may have access to your data.

If you lodge a complaint, your personal data may be transferred to the European Ombudsman, the European Data Protection Supervisor and/or the ECA Data Protection Officer.

How do we safeguard against possible misuse of or unauthorised access to your data?

Data sets are stored securely in Amazon AWS data centres within the EU and are therefore covered by the numerous measures taken to protect the availability, integrity and confidentiality of the institution’s electronic assets.

The guarantees under which your data will be processed are based on contractual clauses between Interactio and the ECA.

Access to personal data is restricted to a specific user group. Access rights are granted on a “need to know” basis, taking account of the role, post and responsibilities of the user concerned. These rights are continually updated as staff assignments change.

The ECA’s Secretary-General has overall responsibility for implementation of the rules on access rights and compliance with the rules on data protection, but has delegated responsibility in these areas to different entities. The Court has an information security policy, and an Information Security Officer who ensures that the policy is implemented correctly and that the related checks are tested for efficiency.

Interactio, the streaming platform for remote simultaneous interpretation, is responsible for processing data within the EEA. It has ISO 27001:2017 certification.

What are your rights?

Your rights in respect of your personal data are set out in Articles 17 to 24 of Regulation (EU) 2018/1725.

You have the right to access your personal data and to have them rectified without undue delay if they are inaccurate or incomplete.

Under certain conditions, you have the right to ask us to erase your personal data or to restrict their use. Where applicable, you have the right to object to the processing of your personal data, at any time, on grounds relating to your particular situation, and the right to data portability.

You can request that we communicate, insofar as possible, any changes to your personal data to other parties to whom your data have been disclosed.

We will consider your request, take a decision and communicate it to you without undue delay and in any event within one month of receipt of the request. This period may be extended by two further months where necessary.

You may be subject to automated decisions (made solely by machines), including profiling by Cisco. You can exercise your rights by contacting the data controller, using the contact information given below.

Who should you contact if you have a query or complaint?

The first point of contact is the data controller at ECA-INFO@eca.europa.eu.

You may contact the ECA’s Data Protection Officer (ECA-Data-Protection@eca.europa.eu) at any time if you have any concerns/complaints about the processing of your personal data.

Data Protection Officer
European Court of Auditors
12 Rue Alcide de Gasperi
1615 Luxembourg
LUXEMBOURG

You have the right to lodge a complaint at any time with the European Data Protection Supervisor (edps@edps.europa.eu) concerning the processing of your personal data.